

THANG LONG TRAVEL LTD.

Term & conditions for land tours

Tour Price Includes

- Hotel accommodation as specify with service charge and local room tax.
- Round trip airport / hotel transfer with meeting service or otherwise.
- Meals (B=breakfast, L=lunch, D=dinner) as indicated.
- Local city sightseeing and transportation as indicated.

Tour Price does not include

- Airport departure tax.
- Local guide tips.
- Excess baggage in Asia.
- Items of personal nature.
- Visa fee and travel insurance.

Tour Price

- Prices are quoted in Canadian Dollars per person.
- Price subject to change without prior notice.
- Tour prices are based on double sharing with minimum of 2 persons traveling together. Single traveler with surcharge, ask for details.

Late booking fee

Min. c\$25 or 15% of less than 72 working hours.

Travel Documents

Consult your travel agent and or local health unit for up to date information and passport, visa & vaccination required at the time of your reservations are made. Valid documents should be at least 6 months before traveling date. It is your responsibility to ensure you carry the correct document.

Itinerary

Travel arrangement in orient is final discretion of the authorities concern. Thang Long Travel Ltd has no control over this portion and cannot be held responsible for change. Sightseeing programs will be announced upon arrival in each city.

Baggage

At owner's risk throughout the tour. Some carriers within the orient restrict the total baggage weight to 20 kilograms = 44 lbs. Additional charge for excess baggage is chargeable to the passenger.

Hotel

Accommodation is based on air-conditioned twin bed room. Single room will be provided upon payment of single supplements as indicated. Thang Long Travel Ltd will endeavor to provide the specify hotel at all times or similar at another property same grade

Reservation

Reservation is expected to be made through your travel agent. Please supply name of passengers, tour and city, departure date, hotel of your choice in writing.

Deposit & Payment

A deposit of 25% of tour cost or equal \$100 per person whichever is greater, is required within 7 days from the date of confirmation. Final payment due 30 days of departure in that case full payment due at time of booking. Failure to comply with this requirement will result in automatic cancellation of reservation and the refund of deposit if any. Less cancellation penalties will be made.

Cancellation penalty & refund

Refund less and administration fee of C\$50 or 15% of tour cost per person will be made for cancellation received more than 30 days before departure.

Penalties for Cancellation made less than 30 days prior to departure will be assessed as follows:

30 – 15 days prior to departure, 25% of tour cost.

14 – 07 days prior to departure, 50% of tour cost.

06 – Days of departure, 100% of tour cost.

Insurance

Thang Long Travel Ltd is strongly recommended for your own protection to have sufficient medical, baggage insurance or trip cancellation coverage. Please consult your travel agent who will be happy to arrange insurance based on your personal travel needs. Trip cancellation insurance must be purchased at the time of booking.

Liability

Thang Long Travel Ltd. Acts only as an agent for carriers, transportation companies, hotels, and all other contractors. Therefore will have to disclaim responsibility for any loss damage, accidents, change of schedule or other irregularities caused or arising from circumstance beyond their / our control.

Thang Long Travel Ltd reserves the right to change the itinerary with or without notice if found in the best interest of all concerned.

By booking with Thang Long Travel Ltd., you duly accept all terms and conditions as indicated above.

Contact us

Phone: 604-872-3222, Fax: 604-8-72-3223, email: thanglong@thanglongtravel.ca

Toll free in Canada – USA 1-877- 828-3222

After hours emergency phone contact: 778-881-3531 ask for Duky (Duc) Luu